



5. QUALITY POLICY

The Company is committed to ensuring that:

The requirements of the Quality Management System and Quality objectives are communicated to, and understood by all personnel.

A teamwork and responsibility culture is promoted.

The company employs a process approach incorporating a Plan-Do-Check-Act (PDCA) cycle and risk-based thinking.

Management instil a culture of continuous improvement across all functional areas, utilising a Lean approach where appropriate.

Customer requirements are understood and used as input into the design and other product related processes.

All products and services meet customer expectations with respect to fitness for purpose and reliability, and provide exceptional value for money.

All products meet local and international standards applicable for those products in the market where the products are sold.

Adequate and appropriate training is provided for all personnel.

Relationships with suppliers are conducted so as to ensure the compliance of incoming goods and services.

The Quality Management System is continually reviewed and improved.

The Quality Objectives are defined and reviewed as part of the Quality Management Review.

Lloyd Ash
Managing Director

This Revision is Authorised for release and complies with the requirements of EN ISO 9001:2015	Authorised and approved by: S.Fluhrer	Date: 30/11/2018	Revision 04
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